The electric grid is essential to our economy, national security and public welfare, and our mission is to ensure the reliability and security of this vital national asset. ReliabilityFirst Corporation (RF), operating under a delegation agreement with the North American Electric Reliability Corporation (NERC) and approved by the Federal Energy Regulatory Commission (FERC), is one of six Regional Entities responsible for grid reliability and security in North America. Our footprint encompasses the Great Lakes and Mid-Atlantic regions, including all or portions of Delaware, New Jersey, Pennsylvania, Maryland, Virginia, Illinois, Wisconsin, Indiana, Ohio, Michigan, Kentucky, West Virginia, Tennessee and the District of Columbia.

Our offices are located in the Summit Three building on the fifth and sixth floors. The RF conference center is on the fifth floor, while our corporate offices are on the sixth floor. Clear signage will guide you to the appropriate location during meetings. You will sign in at the RF front desk on the fifth or sixth floor (depending on the location of the meeting) and will be required to provide a valid photo ID. You will then receive a visitor's badge, and must wear this badge visibly at all times during your visit. You will also be escorted by an RF staff member when visiting certain areas of the sixth floor. At the end of your visit, you will sign out and return your visitor's badge.

Guest wireless access is available, and login information will be provided on site. Directions and maps to our office can be found below and on our website. Please contact us if you have any special assistance needs or questions about your visit.
**CLEVELAND OVERVIEW**

Cleveland, Ohio, is the county seat of Cuyahoga County, the most populous county in the state. The city is located in northeastern Ohio on the southern shore of Lake Erie. It was founded in 1796 and became a manufacturing center owing to its location on the lake shore, as well as being connected to numerous canals and railroad lines. The Cuyahoga Valley Scenic Railroad, owned by the National Park Service, operates a depot located in Independence, Ohio. Cleveland's economy has diversified sectors that include manufacturing, financial services, healthcare and biomedical. Cleveland is also home to the Rock and Roll Hall of Fame.

**EMBASSY SUITES BY HILTON CLEVELAND ROCKSIDE**

5800 Rockside Woods Blvd • Independence, OH 44131 • (216)-986-9900

The Embassy Suites is a full service hotel. The hotel amenities include a free made-to-order breakfast and evening reception. They also have wireless high-speed internet, a full-service restaurant for breakfast and dinner and a fitness center with an indoor pool. Ask for the RF corporate rate or click on the link above.

**SPRINGHILL SUITES BY MARRIOTT CLEVELAND**

6060 Rockside Place • Independence, OH 44131 • (216)-264-4190

The SpringHill Suites hotel offers a seamless blend of style and function along with luxurious bedding, a microwave, mini-fridge, work desk and free Wi-Fi. They also have a fitness center, indoor pool and spa. Complimentary breakfast is provided. Click on the link above and enter 11270 as the corporate rate.
1. Bob Evans---Casual Dining  
5890 Rockside Road | (216)-524-9696

2. Delmonico's---Fine Dining Steakhouse  
6001 Quarry Lane | (216)-573-1991

3. Winking Lizard Tavern---Casual Dining  
6111 Quarry Lane | (216)-524-9696

4. Bonefish---Seafood  
6150 Rockside Place | (216)-520-2606

5. Outback---Steakhouse  
6100 Rockside Place | (216)-520-3544

6. Slyman's Tavern---Deli  
6901 Rockside Road | (216)-642-0062

7. Aladdin's Eatery---Mediterranean  
6901 Rockside Road | (216)-642-7550

8. Augie's Pizza---Pizza  
6901 Rockside Road | (216)-573-0300

9. Chipotle---Mexican Grill  
6901 Rockside Road | (216)-986-0551

10. Starbucks---Coffee & Pastries  
6901 Rockside Road | (216)-642-0839

11. Naf Naf Grill---Casual Dining  
6714 Rockside Road | (216)-415-8102

12. Panera---Breads & Sandwiches  
6700 Rockside Road | (216)-447-3090

13. Red Robin---Casual Dining  
6750 Rockside Road | (216)-642-0881

14. Jimmy John's---Subs  
6800 Rockside Road | (216)-643-9900

15. Babe's---Coffee & Pastries  
6523 Brecksville Road | (216)-642-9292

16. Yours Truly---American Dining  
8111 Rockside Road | (216)-524-8111

17. Lockkeepers---Fine Dining  
8001 Rockside Road | (216)-524-9404

18. Quaker Steak & Lube---Casual Dining  
5935 Canal Road | (216)-986-9500

19. Applebee's---Casual Dining  
4191 Rockside Road | (216)-328-0376

20. Wasabi---Sushi, Hibachi, Japanese  
4181 Rockside Rockside | (216)-901-8866

21. Longhorn---Steakhouse  
4171 Rockside Road | (216)-642-8700

22. The Oak Barrel---American Dining  
5975 Canal Road | (216)-520-3640

23. Scratch---Breakfast & Lunch  
6595 Brecksville Road | (216)-312-2190

24. Romito's---Pizza  
6474 Brecksville Road | (216)-524-8858