

RELIABILITY FIRST

VISITOR GUIDE

3 SUMMIT PARK DRIVE, SUITE 600 CLEVELAND, OH 44131

PHONE: (216)-503-0600

FORWARDTOGETHER • RELIABILITYFIRST

VISITOR INFORMATION

RELIABILITYFIRST CORPORATION

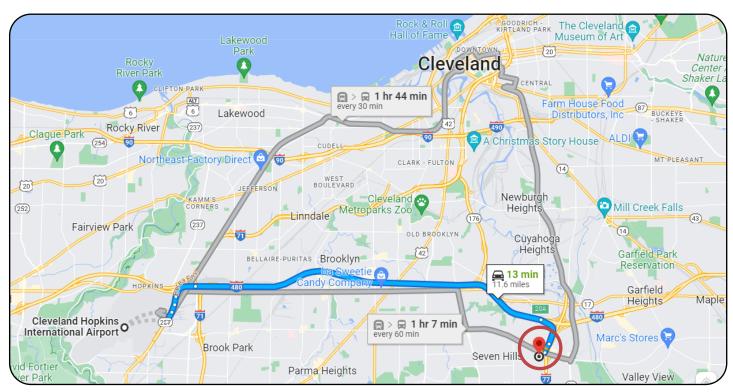
3 Summit Park Drive, Suite 600 • Cleveland, Ohio 44131 (216)-503-0600



The electric grid is essential to our economy, national security and public welfare, and our mission is to ensure the reliability and security of this vital national asset. ReliabilityFirst Corporation (RF), operating under a delegation agreement with the North American Electric Reliability Corporation (NERC) and approved by the Federal Energy Regulatory Commission (FERC), is one of six Regional Entities responsible for grid reliability and security in North America. Our footprint encompasses the Great Lakes and Mid-Atlantic regions, including all or portions of Delaware, New Jersey, Pennsylvania, Maryland, Virginia, Illinois, Wisconsin, Indiana, Ohio, Michigan, Kentucky, West Virginia, Tennessee and the District of Columbia.

Our offices are located in the Summit Three building on the fifth and sixth floors. The RF conference center is on the fifth floor, while our corporate offices are on the sixth floor. Clear signage will guide you to the appropriate location during meetings. You will sign in at the RF front desk on the fifth or sixth floor (depending on the location of the meeting) and will be required to provide a valid photo ID. You will then receive a visitor's badge, and must wear this badge visibly at all times during your visit. You will also be escorted by an RF staff member when visiting certain areas of the sixth floor. At the end of your visit, you will sign out and return your visitor's badge.

Guest wireless access is available, and login information will be provided on site. Directions and maps to our office can be found below and on our website. Please contact us if you have any special assistance needs or questions about your visit.



VISITOR INFORMATION

CLEVELAND OVERVIEW

Cleveland, Ohio, is the county seat of Cuyahoga County, the most populous county in the state. The city is located in northeastern Ohio on the southern shore of Lake Erie. It was founded in 1796 and became a manufacturing center owing to its location on the lake shore, as well as being connected to numerous canals and railroad lines. The Cuyahoga Valley Scenic Railroad, owned by the National Park Service, operates a depot located in Independence, Ohio. Cleveland's economy has diversified sectors that include manufacturing, financial services, healthcare and biomedical. Cleveland is also home to the Rock and Roll Hall of Fame.



EMBASSY SUITES

EMBASSY SUITES BY HILTON CLEVELAND ROCKSIDE

5800 Rockside Woods Blvd • Independence, OH 44131 • (216)-986-9900

The Embassy Suites is a full service hotel. The hotel amenities include a free made-to-order breakfast and evening reception. They also have wireless high-speed internet, a full-service restaurant for breakfast and dinner and a fitness center with an indoor pool. Ask for the RF corporate rate or click on the link above.

SPRINGHILL SUITES BY MARRIOTT CLEVELAND

6060 Rockside Place • Independence, OH 44131 • (216)-264-4190

The SpringHill Suites hotel offers a seamless blend of style and function along with luxurious bedding, a microwave, mini-fridge, work desk and free Wi-Fi. They also have a fitness center, indoor pool and spa. Complimentary breakfast is provided. Click on the link above and enter 11270 as the corporate rate.



AREA MAP/RESTAURANT GUIDE

- Bob Evans---Casual Dining
 Rockside Road | (216)-524-9696
- 2. Delmonico's---Fine Dining Steakhouse 6001 Quarry Lane | (216)-573-1991
- 3. Winking Lizard Tavern---Casual Dining 6111 Quarry Lane | (216)-524-9696
- 4. Bonefish---Seafood 6150 Rockside Place | (216)-520-2606
- 5. Outback---Steakhouse 6100 Rockside Place | (216)-520-3544
- 6. Slyman's Tavern---Deli 6901 Rockside Road | (216)-642-0062
- 7. Aladdin's Eatery---Mediterranean 6901 Rockside Road | (216)-642-7550
- 8. Augie's Pizza---Pizza 6901 Rockside Road | (216)-573-0300

- 9. Chipotle---Mexican Grill 6901 Rockside Road | (216)-986-0551
- 10. Starbucks---Coffee & Pastries 6901 Rockside Road | (216)-642-0839
- 11. Naf Naf Grill---Casual Dining 6714 Rockside Road | (216)-415-8102
- 12. Panera---Breads & Sandwiches 6700 Rockside Road | (216)-447-3090
- 13. Red Robin---Casual Dining 6750 Rockside Road | (216)-642-0881
- 14. Jimmy John's---Subs 6800 Rockside Road | (216)-643-9900
- 15. Babe's---Coffee & Pastries 6523 Brecksville Road | (216)-642-9292
- 16. Yours Truly---American Dining 8111 Rockside Road | (216)-524-8111

- 17. Lockkeepers---Fine Dining 8001 Rockside Road | (216)-524-9404
- 18. Quaker Steak & Lube---Casual Dining 5935 Canal Road | (216)-986-9500
- 19. Applebee's---Casual Dining 4191 Rockside Road | (216)-328-0376
- 20. Wasabi---Sushi, Hibachi, Japanese 4181 Rockside Rockside | (216)-901-8866
- 21. Longhorn--Steakhouse 4171 Rockside Road | (216)-642-8700
- 22. The Oak Barrel---American Dining 5975 Canal Road | (216)-520-3640
- 23. Scratch---Breakfast & Lunch 6595 Brecksville Road | (216)-312-2190
- 24. Romito's---Pizza 6474 Brecksville Road | (216)-524-8858

